



Heerhugowaard, 24 March 2020

Notification concerning possible delivery and service delays due to COVID-19

Dear customers and business partners,

As we all are aware the world is presently under severe pressure due to the COVID-19 outbreak. By following the global news everybody can see that each country takes its own responsibilities and measurements for limiting the risk of continuing the outbreak of this terrible and high risk virus. Direct and indirect it has an influence on us all, both in private and business activities and capabilities.

After the outbreak, we made immediate measures to protect the health and well-being of our employees in all our Mavitec offices and production areas. At this moment of time it is unclear how long these limitations will last. We as Mavitec do our utmost to continue the services and supplies in order to meet all agreed delivery times and engineering deadlines. Also our remote assistance is 24/7 available to support and provide you as customer with continuing assistance.

On the other hand we also need to be aware that due to the various individual limitations per country, it might occur that our service and delivery capabilities will become limited or delayed. As Mavitec we constantly monitor these developments and in case we notice a change in our capabilities towards the promised deliveries and services we immediately will get in touch with you to see how we can come to a mutual acceptable agreement.

For now we wish you, your families and colleagues a good health, keep safe and we trust that together we can come to a bright future after COVID-19

Sincerely yours,

Mavitec Group

Maco van Heumen
CEO